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Introduction



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A-1. Systems Development Perspective

DOCLINE is the National Library of Medicine's automated interlibrary loan request routing and referral system. The primary purpose of the system is to provide improved document delivery service among libraries within the NN/LM.

DOCLINE was first introduced in March, 1985; the system has gone through numerous revisions. The most significant technological leap so far had occurred in 2000, when it transitioned from a Telnet-based to a Web-based system. In 2003, the first installment of a complete rewrite of the web-based system was released into production. Revision and continued improvement of the system will occur, both as new information technologies emerge and the needs of libraries and their patrons evolve.

Version	Description	Date (Mo/Yr)
0.0	First launched via Telnet	Mar, 1985
1.0	First introduced on the Internet/web	Jun, 2000
1.3	Enhancements	Sep, 2001
1.4	Enhancements	Sep, 2002
1.5	Enhancements	Mar, 2003
1.5.1	Enhancements	Apr, 2003
1.6	Enhancements	Jun, 2003
2.0	Major web redesign - Institution Record	Dec, 2003
2.1	Major web redesign - Loansome Doc Patrons	Apr, 2004
2.2	Enhancements OCLC-DOCLINE Batch Update Program	Aug, 2004

A-2. DOCLINE® 2.2 Release Notes

Requests: Borrow

- Added an alert when an article being ordered is **epub ahead of print**.
- Expanded the free alert message to include items in PubMed Central that are not yet in PubMed.
- Added ability to sort citations on Process PubMed page by article author or article title. Default sort is PMID.
- UniqueKey: Added ability to retrieve titles by searching truncated journal titles.
- Receipt: Added epub ahead of print to end of citation when applicable.
- Lend (Batch): Added ability to indicate lender use of different delivery method.
Note: Lenders should only deliver via requested delivery method.

Serial Holdings

- Added ability to search by truncated journal title on both View and Add/Update screens.

Reports

- Modified name of Report 1-7 to "Library Routing table and M/A/N Map cells containing my LIBID."

Help

- Help screens and FAQs were added or modified for all new features or changes to DOCLINE 2.2.

Loansome Doc for LD Patron

- Added an alert when an article being ordered is epub ahead of print.
- Receipt: Added epub ahead of print to end of citation when applicable.
- Expanded free alert message to items in PubMed Central not PubMed.
- Added text links to PubMed and PubMed History at the bottom of the LD Order Confirmation page.
- Find a Library: Changed search results for international users to group libraries by Country, then sorted by Institution Name. If libraries exist in an international user's own country, those libraries are displayed first, followed by other countries.

A-3. Logging in to DOCLINE



Notes:

- If you forget the UserID and/or Password, contact your DOCLINE Coordinator.
- NLM only offers support to the following Web browsers:
 - Internet Explorer 6.x
 - Internet Explorer 5.5 SP2
 - Netscape 7

A-4. Library Identifier

Each institution record in DOCLINE is identified by a unique library identifier called a LIBID.

The LIBID consists of six alphabetic characters. For U.S. and Canadian institutions, it starts with a two-letter US MARC Geographical Code (U.S. State or Canadian Province code), followed by a “U” for U.S. or a “C” for Canada and three unique alphabetic characters.

The LIBID for other countries consists of the first two letters of the Universal Postal Union (UPU) code, followed by the letter “X” and three unique alphabetic characters. *Once a LIBID has been assigned to a library, it cannot be changed.*

A-5. Important Links

- NN/LM-NER Web Site:
<http://www.nlm.gov/ner/DocumentDelivery.html>
- NN/LM Online HOLD Request Form:
<http://nlm.gov/libinfo/DOCLINE/dochold.html>
- NLM Web Site (DOCLINE Help):
http://www.nlm.nih.gov/docline/doclinehelp/%21SSL%21/WebHelp/DOCLINE_Help.htm
- NLM Web Site (DOCLINE FAQ's):
<http://www.nlm.nih.gov/services/faqdocline.html>

END OF SECTION A

